

Curriculum Vitae

Name: Mahfuz Ahmad Abdul-Karim Judeh

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Academic Rank Professor, Applied Science University, May 2013.

Educational Qualification

- Ph.D. Economics, majoring in Human Resource Management (HRM), Faculty of Economics and Business Administration, University of Algeria, 2003, Dissertation Topic "The Impact of Training Needs Analysis on Total Quality Management".
- Master of Science in Business Administration/Industrial Management, Faculty of the Braniff Graduate School, University of Dallas, Texas, USA, 1978.
- Bachelor of Commerce, Faculty of Commerce, Cairo University, Egypt, 1970.

Academic Experience

- President, Applied Science Private University, since July 2013.
- Dean, Faculty of Economics and Administrative Sciences, Applied Science Private University, September 2006 until July 2013.
- Teaching Staff Member, Business Administration Department, Applied Science Private University, since September 1994.
- Quality and Accreditation Director (Quality Assurance Unit, ISO 9000 Unit, Strategic Planning Unit, and Accreditation Unit), Applied Science Private University, September 2010 until July 2013.
- Director, Development of Academic Staff Performance Center, Applied Science Private University, 2009 until July 2013.
- Manager, Public and External Relations, Applied Science Private University, from 2001 until 2009.
- Manager, Total Quality Department, Applied Science Private University, from Sept 2002 until Sept 2010.

Honors, Awards, and Professional Membership

- Member of Sigma Iota Epsilon (SIE), an honorary and professional management fraternity to recognize student achievements in the field of management, University of Dallas, Texas, 1979.

- Distinguished Researcher at the university level for Humaniterian Faculties for the Academic Year 2010-2011.
- Distinguished Researcher at the university level for Humaniterian Faculties for the Academic Year 2011-2012.
- Member, Jordan Society for Scientific Research
- Member, The British Institute of Management
- Member of the BOD, Jordan Society for Quality

Personal Information

- Date of Birth: 1948
- Nationality: Jordanian
- Marital Status: Married

Part-time Lectures

- Part-time Lecturer, World Islamic Sciences and Education University (2012 untill 2013), Course taught for students in the PH.D program: Advanced Seminar in TQM.
- Part-time Lecturer, Al-Balqa Applied University (2008-2010), Courses taught for students studting in the Master`s degree programs: Organizational Theory, Projects Management.
- Part-time Lecturer, Arab Academy for Banking and Financial Sciences, (2000-2003). Courses taught for students studying in the Master`s degree programs: Essentials of Management and Organizational Theory.

Publications

- Human Resources Management
- Bank Management
- Total Quality Management
- Organizations Management
- Public Relations
- TQM in Police Departments (Arab Administrative Development Org.)
- Statistical Analysis/ SPSS- Part1, and Part2 (supported by Abdel Hameed Shoman Foundation)
- Research Methodology (been translated into the Macadonia language)

Courses Taught

- Management Principles
- Human Resources Management
- Bank Management
- Scientific Research Methods
- Organization Theory, for Masters degree students.
- Total Quality Management, for Ph.D. students.
- Organizational Behavior
- Public Relations
- Administrative Studies (Eng.)
- Applied Research Projects

Non-Academic Qualification

- Examiners` Preparation, King Abdullah II Award for Excellence, 2002
- Quality Lead Auditor (ISO9000:2000), Lloyds, Jordan, 2003
- Six Sigma, American University in Cairo, Egypt, 2005

Other Experiences

- External Reviewer for Human Resource Management, Gulf University, Kingdom of Bahrain, 2012.
- Member of many committees to follow up accreditation process of Business Administration programs (Bachelor and Master degrees) in Jordanian universities.
- Member of the Board of Examiners, King Abdullah II Award for Excellence, 2000 and 2002.
- External reviewer, Strategic Planning for Quality Assurance (SPQA) in Jordanian universities which was organized by Al-Hussein Fund for Excellence (2008).
- Member of the Higher Studies Strategy, (Jordan Vision 2020).
- Practical experience for more than twenty years (1972-1994) in different management positions with companies inside and outside Jordan.

Funded Researches

- Mahfuz Judeh, (2008), "Balanced Scorecard and its impact on the Organizational Commitment", The Jordanian Journal for Applied Sciences , Vol. 11, No. 2, pp. 273-292.
- Mahfuz Judeh and Shafiq Haddad, (2009), "Impact of Marketing Mix on Consumer Loyalty", Accounting, Management and Insurance Review, No.73, pp.1-34.
- Mahfuz Judeh, (2011), "The Effect of Organizational Learning Level on Job Performance: A Field Study", The Jordanian Journal for Applied Sciences, Vol.13, No.2, pp. 255-274.
- Mahfuz Judeh (2012) " Selected Personality Traits and Intent to Leave: A Field Study in Insurance Corporations" International Business Research, Vol.5, No. 5.
- Mahfuz Judeh (2012) "Assessing the Influence of Job Characteristics and Self-Efficacy on Job Performance: A Structural Equation Modeling Causal Analysis", European Journal of Social Sciences, Vol. 28, No. 3, pp. 355-365.
- Haddad, Shafiq and Judeh, Mahfuz (2014) "The Extent to which Ministries and Public Institutions Winning the King Abdullah II Award for Excellence in Government Performance and Transparency Achieved Excellence Culture: Perspective of Employees and Clients", Jordan Journal of Business Administration, Vol. 11. Issue 2. Externally funded by the Scientific

Research Support Fund, Ministry of Education and Scientific Research in Jordan.

- Judeh, Mahfuz, (2016), "The Influence of Organizational Trust on Job Performance: Mediating Role of Employee Engagement", International Journal of Business Research, Vol. 16, No. 5, pp 53-66.
- Judeh, Mahfuz (2017), " Linking Organizational Citizenship Behavior to Job Involvement: The Role of Leader-Member Exchange, International Journal of Economic Research, Vo. 14 (Accepted).

Dissertation Discussion Committees

- Ph.D. Dissertation, Hanan Al-Turk, "Strategic Control and its Role in Performance", Damascus University, 2007.
- Ph.D. Dissertation, "The Relationship between Organizational Climate and Organizational Culture", Damascus University, 2007.
- Master of Science Thesis, Mohammad Abu Al-Samen, "The Impact of Transformational Leadership on Organizational Innovation", Al-Balqa Applied University, 2009.
- Master of Science Thesis, Sami Ziadah,, "Organizational Values and Person-Organization Fit and their Effect on Job Performance ", Al-Balqa Applied University, 2009.
- Master of Science Thesis, Rania Hamdan, "Using Balanced Scorecard in Organization Strategy Formulation", Al-Balqa Applied University, 2009.
- Master of Science Thesis, Beldjazia Omar, "The Role of Organizational Culture on Commitment to Change", Al-Balqa Applied University, 2010.
- Master of Science Thesis, Wafa Hatamleh, "The Relationship between Corporate Strategy and HR Strategy and their Effects on Organizational Development", Al-Balqa Applied University, 2010.
- Master of Science Thesis, Reem Al-Khatib, "The Role of Intellectual Capital in the Transformation toward Learning Organizations Concept: Field Study at the Jordanian Universities", Al-Balqa Applied University, 2010.
- Master of Science Thesis, Mohammad Abdulloush, "The Relationship of Managerial Communication and Total Quality Management: A Field Study at the Jordan Customs", Al-Balqa Applied University, 2011.
- Master of Science Thesis, Alaa Al-Jamal, "The Relationship between Information Technology and Organizational Learning and their Impact on the Institutional Performance: A Field Study at the Private Communications in Jordan", Al-Balqa Applied University, 2011.
- Master of Science Thesis, Dima Sadeddin, "Organizational Learning Effect on Reinforcing the Administrative Staff Core Competencies: A Case Study on Jordanian Investments and Supply Company/Safeway-The Sultan Group", Al-Balqa Applied University, 2011.

- Master of Science Thesis, Fida Al-Sela, "The Impact of Organizational Structure of Jordanian Audit Firms on Audit Quality: A Field Study", Applied Science University, 2011.
- Master of Science Thesis, Nihad Hussein Khrais, "Using IT and its Effect on the Performance of Civil Service Departments", Middle East University, 2011.
- Master of Science Thesis, Marwa Hiyasat, "The Impact of Effective Training Programs on the Organizational Development: A Field Study – Royal Medical Services", Al-Balqa Applied University, 2011.
- Master of Science Thesis, Mohammad Zidan, "Conformation between Competitive Strategies and Human Resource Strategy and Its Effect on Strategic Performance", Al-Balqa Applied University, 2012.
- Master of Science Thesis, Shireen Abu Zaid, "The Effect of Applying Total Quality Management on Product Development at King Abdullah II Industrial City: A Field Study", Al-Balqa Applied University, 2012.
- Master of Science Thesis, Ala Al-Aamar, "The Effect of Training and Development on Trainees Performance in the Jordanian Communcation Company (ORANGE): A Field Study", Middle East University, 2012.
- Master of Science Thesis, Saleh Al-Helalat, "Total Quality Management and its Effect on Excellence Achievement: Applied Study on Electrcity Distribtion Company”, Al-Balqa Applied University, 2012.
- Master of Science Thesis, Naji Al-Rawashdeh, "The Effectiveness of Applying Quality Assurance Criteria in the Development of Performance of Faculty Members in the Jordanian Universities: A Field Study”, Al-Balqa Applied University, 2012.
- Master of Science Thesis, Ro’a Sammor, "Personal Quality Performance and its Effect on Strategic Quality Management: A Field Study on Private Hospitals Sector in Jordan”, Al-Balqa Applied University, 2012.
- Chairman of Committee, Master of Science Thesis, Huda Hamad Al-Ghaith, "Implementation of Healthcare Total Quality Management in Al-Razi Hospital in Kuwait ”, Gulf University, Kingdom of Bahrain, 2012.
- Chairman of Committee, Master of Science Thesis, Ahed Al-Najem, "Evaluating Training Process as in ISO10015:1999: An Empirical Study on Employees of Ministry of Interior in Kingdom of Bahrain”, Gulf University, Kingdom of Bahrain, 2012.
- Master of Science Thesis, Wafa Bani Sa’id, "The Impact of Employee’s Empowerment on Change Management: A Field Study at the Jordanian Private Hospitals”, Al-Balqa Applied University, 2013.
- Ph.D.Dissertation, Khaled Al-Shaar, "Application of Total Quality Management and their effect on Innovation: A Field Study”, World Islamic Sciences and Eduction University, 2013.
- Master of Science Thesis, " The Impact of Applying Quality Assurance Program on the Effectiveness Implementation of Strategic Plans for Principals at UNRWA Schools”, Amman Arab University, 2014.

- Ph. D. Dissertation, Buallaq Mubarak, "Application of the Total Quality Management System: A Comparative Study between Jordanian and Algerie universities", Kasdi Merbah, Ouargla, Algeria, 2014.
- Ph. D. Dissertation, Sulaiman Al-Nuamat, "The Impact of Banking Service Quality Dimensions on the Performance at Jordanian Banks", World Islamic Sciences and Education University, 2014.
- Ph. D. Dissertation, Hussein Ali Al-Shamali, "Strategic Leadership and its Impact on Application of Total Quality Management: A Field Study at the Jordanian Pharmaceutical Manufacturing Companies", World Islamic Sciences and Education University, 2014.
- Ph. D. Dissertation, Ahmad AlAzzam, "Impact of Staffing on Administrative Performance Development: Applied Study on Multinational Corporations in Jordan", World Islamic Sciences and Education University, 2014.
- Master of Science Thesis, Ahmad AlSamawi, "The Effect of Knowledge Management on the Relationship between Training and Development and Employee`s Performance, The Ministry of Finance in Yemen: As Case Study", Middle East University, 2014.
- Ph. D. Dissertation, Imad Hamdi Al-Zu`bi, "The Influence of Critical Success Factors on Organizational Performance Excellence: A Practical Study in Pharmaceutical |Industry Sector in Jordan", World Islamic Sciences and Education University, 2015
- Ph. D. Dissertation, Mohammad Al-Kloub, "Strategic Planning and its Effect on Corporate Entrenpreneurship: The Mediating Role of Training Needs Analysis – An Applied Study on Jordanian Services Sector", World Islamic Sciences and Education University, 2015
- Master of Science Thesis, Deema Alnsoor, "The moderator Effect of Emotional Capability on the Relationship between Emotional Intelligence and Project Success.", Middle East University, 2016.
- Master of Science Thesis, Ahmad Al-Nuaimi, "Top Management Attitudes toward Scenario Planning and their Impact on Bilding Talent Capital through Performance Management: A Testing Study in Jordanian Private Universities in Amman", Middle East University, 2017.
- Master of Science Thesis, Sajidah Ahmad Al-Hadid, "The Impact of TalentManagement on Attaining Competitive Advantage: A Field Study on Jordanian Telecommunications Companies", Middle East University, 2017.
- Master of Science Thesis, Batool Altarawneh, "Outsourcing in Employment Strategy and its Impact on the Organization intelligence: A Field Study in the Jordanian Telecommunications Companies", Mutah University, 2017.
- Master of Science Thesis, Nour Shaheen, "Factors Influencing Entrepreneurial Behavior in Jordan", Princess Sumaya University for Technology, 2017.
- Master of Science Thesis, Riham Al-Tamimi, "The Perceptions of Jordanian Aged 50 Years and Older towards Engaging in Entrepreneurship Activities", Princess Sumaya University for Technology, 2017.

- Master of Science Thesis, Dilara Onal, "The Effect of Corporate Social Responsibility on Competitive Advantage: A Field Study at Jordanian Airlines", Middle East University, 2018.
- Master of Science Thesis, Hadeel Al-Omari, "Effects of Islamic Entrepreneurship Mind Programming on Entrepreneurial Performance in Jordan", Princess Sumaya University for Technology, 2018.
- Master of Science Thesis, Heba Al Zghoul, "The Influence of Product Innovation on Customer Satisfaction in the Pharmaceutical Sector in Jordan", Princess Sumaya University for Technology, 2018.
- Master of Science Thesis, Walaa Anis Nabhani, "The Impact of Human Resources Recruitments Process on the Success of Virtual Firms", Amman Arab University, 2018.
- Master of Science Thesis, Nada Al-Samirraee, "The Impact of Emotional Intelligence on Strategic Leadership: Field Study in Jordanian Commercial Banks", Middle East University, 2018.
- Master of Science Thesis, Mohammad Khair Bani Omar, "The Impact of Diversification Strategy on Competitive Advantage: A Case Study on Nuqul Group", Amman Arab University, 2018.
- Ph.D. Dissertation, Aid Sliman Al-Hjelah, "Dynamical Capabilities and their Impact on the Achievement of Strategic Ambidexterity: Mediating Role of the Strategic Flexibility: A Field Study on the Major Industrial Companies Winner of the King Abdulla II Award for Excellence", Mu`tah University, 2019.
- Ph.D. Dissertation, Meshal Awaad Al Shammari, "Impact of Job Alienation on Administrative Creativity: The Mediating Role of Empowerment: Applied Study in Kuwaiti Banks", The World Islamic Science and Education University, 2019.

Evaluation of Staff Publications for Academic Promotion

- Evaluation of Publications for Promotion to Professor Rank, Dr. Abdul Muhsen Nasani (2013). Management Department, Business Administration Faculty, King Saud University, Kingdom of Saudi Arabia.
- Evaluation of Publications for Promotion to Associate Professor Rank, Dr. Marwan Jalood (2015). Administrative Sciences Department, College of Administrative Sciences and Informatics, Palestine Polytechnic University.
- Evaluation of Publications for Promotion to Associate Professor Rank, Dr. Hussein Al-Haramsheh (2015). Business Administration Department, Faculty of Economics and Administrative Sciences, Zarka University.

Supervision of Dissertations

- Master of Science Thesis, Waed Al-Houdali, The Effect of Strategic Human Resource Management and Total Quality Practices on Job Performance A Field Study on Jordanian Banks in Amman, Al-Balqa Applied University, 2012.

- Ph.D Dissertation, Ahed Al-Alaya, The Impact of Training and Development on Perceived Service Quality Outsourcing as a Moderating Variable, World Islamic Sciences and Education University, Jordan, 2014.
- Ph.D Dissertation, Heba AlKraishah, Empowerment and its Impact on the Achievement of Technological Innovation: Organizational Citizenship Behavior as a Moderating Variable, World Islamic Sciences and Education University, Jordan, 2014.
- Ph.D Dissertation, Hamza Mohammad Ekrim, The Effect of HR Strategies on Total Quality Management: Strategic Flexibility as a Mediating Variable, World Islamic Sciences and Education University, Jordan, 2015.
- Ph.D, Dissertation, Malek Kabajah, "The Effect of E-Business and Competitive Advantage on Organizational Performance", Jinan University, Lebanon, 2016.

Conduct Textbooks Peer-Review

- "Public Relations: Principles and Applications", Sharjah University, 2006.
- "Quality Management and Specifications", Management and Economics Program, Al-Quds Open University, 2006.
- "Contemporary Systems in Quality Management and Control", The Arab Administrative Development Organization, 2006.
- "International Management", Management and Economics Program, Al-Quds Open University, 2007.
- "Essentials of Strategic Management: Theoretical and Applied Approaches", Prof. Abdul Bari Durra and Dr. Naser Jaradat, Middle East University, 2013.
- "Strategic Management in the 21st Century: Theory and Practice", Prof. Abdul Bari Durra and Dr. Naser Jaradat, Middle East University, 2013.
- "Effective Governmental Communication: Towards a New Concept for Government", Qatar University, Qatar, 2019.

Conduct Peer-Review Researches

- "Extent of Utilizing Quality Economics and its Costs in Palestinian Companies", The Jordanian Journal for Applied Sciences, Applied Science University, 2006.
- "Measuring the Implementation of Electronic Banking in Jordanian Banks", The Jordanian Journal for Applied Sciences, Applied Science University, 2009.
- "Corporate Governance: Legislation and Implementation in Syria", Irbid Journal for Researches and Studies, 2010
- "Quality of Bank Services and its Impact on Customer Satisfaction: Study of Algerian Banks", Irbid Journal for Researches and Studies, 2010.
- "The Status and Obstacles of Scientific Research in Administrative and Financial Sciences", The Jordanian Journal for Applied Sciences, Applied Science University, 2011.

- "The Role of Information Technology in Business Reengineering", The Jordanian Journal for Applied Sciences, Applied Science University, 2011.
- "The Impact of TQM application in Teaching Environment", The Jordanian Journal for Applied Sciences, Applied Science University, 2012.
- "The Effect of Organizational Change on Innovation in Service Organizations", The Jordanian Journal for Applied Sciences, Applied Science University, 2012.
- "System of Corporate Governance the Right Solution of the Opposing Parties in the Light of Agency Theory", Jordanian Journal for Applied Sciences, Applied Science University, 2012.
- "Balanced Scorecard as a Method to Strategic Planning: A Case Study of Al-Bait University in Jordan", Mu`tah Journal for Researches and Studies, 2012.
- "The Effect of Employee Participation in Decision Taking on Performance Effectiveness: An Empirical Study on Pharmaceutical Corporations in Egypt", The Jordanian Journal for Applied Sciences, Applied Science University, 2013.
- "The Effect of Organizational Culture on Employee Performance in the Banking Sector", The Jordanian Journal for Applied Sciences, Applied Science University, 2013.
- "Focusing on Leadership development skills among School Graduates", Basic Research Journal of Education Research and Review, 2013.
- "Toward Integrated Employee Empowerment Practices in Small Firms", The International Journal of Human Resource Management, Routledge, Taylor & Francis Group, 2013.
- "Hotel Managers' Perceived Diversity Climate and Job Satisfaction: The Mediating Effects of Role Ambiguity and Conflict", International Journal of Hospitality Management, Elsevier, 2013.
- "Empowering Leadership and Innovative Work Behavior: the Mediating Effects of Exploration and Thriving", The International Journal of Human Resource Management, Routledge, Taylor & Francis Group, 2013.
- "Strategic Planning in Jordan Universities and its Relationship to Human Resource Development", The Jordanian Journal for Applied Sciences, Applied Science University, 2014.
- "The Role of Stone and Marble Industry Union in the Industry Development in West Bank from Member's Viewpoint", The Joranian Journal in Business Administration, 2014.
- "The Evaluating the Impact of Organizational Learning on Elements of Quality Culture in Business Organizations in Jordan: A Comparative Study", The Joranian Journal in Business Administration, 2014.
- "Evaluation of Public Participation in Strategic Planning in the Palestinian Municipalities", The Jordanian Journal for Applied Sciences, Applied Science University, 2014.
- "The role of empowerment in the realization of job satisfaction among workers at the University of Biskra, Algeria", The Joranian Journal in Business Administration, 2014.

- "The Role of Dynamic Programming on Allocating Investments between the Production Lines", The Joranian Journal in Business Administration, 2014.
- "A Projection for Enhancing the Social Responsibility Programs of the University Libraries: A Case Study, Library of ALquds University", Journal of Al-Quds Open University for Research and Studies, 2014.
- "The impact of the Factors Surrounding Performance Evaluation in Enhancing Organizational Values: An Applied Study on the Water Sector in Jordan", Mu`tah Lil – Buhuth wad – Dirasat, 2014.
- "The Effect of Using Information Technology on Competitive Advantage and Organizational Performance in SMEs: Applied Study on Transformational Industries Sector in Jordan", Journal of Al-Quds Open University for Research and Studies, 2015.
- "Organizational Culture and its Role in Enhancing Job Loyalty of Workers in the Palestinian Ministries", Journal of Al-Quds Open University for Research and Studies, 2015.
- "The effect of the organizational conflict between Public Sector employees, on the Palestinian Governmental Institutions job performance", Journal of Al-Quds Open University for Research and Studies, 2015.
- "The relationship between organizational climate and organizational loyalty according to the employees' perspectives at National Aluminum Palestinian Company (NAPCO) in Nablus City .", Journal of Al-Quds Open University for Research and Studies, 2015.
- Yenigun, Cuneyt M., "Oman's Global Image", I evaluated and investigated the research proposal for funding by Sultan Qaboos University, 2015.
- " The economics of the role of education in raising the level of human capital and achieve competitive advantage for contemporary business organizations", Journal of Al-Quds Open University for Research and Studies, 2016.
- "An Investigation into the Adoption of Mobile Banking Application in Jordan", The Jordanian Journal in Business Administration, 2016.
- "The Effect of Organizational Justice on Organizational Effectiveness", The Joranian Journal in Business Administration, 2016.
- "Work Flexibility and Turnover Intentions: The Mediating Role of Employee Empowerment", The International Journal of Human Resource Management, Routledge, Taylor & Francis Group, 2017.
- "The Impact of CRM Practices in Achieving Competitive Advantage : A Case Study of Jordanian Insurance Companies" The Jordanian Journal for Applied Sciences, Applied Science University, 2018.
- "Ethnographic Analysis of Participative Decision Making on Professionals` Commitment", Asian Journal of Education and Social Studies, 2018.
- "Causative Investigation of Corporate Social Responsibility to Cutomers on Employees` Commitment to the Organization and Job Satisfaction in

Construction Corporates", Journal of Economics, Management and Trade, 2019.

Dissertation Evaluations

- Master of Science Thesis, "Using IT and its Effect on on the Performance of Civil Service Departments", Middle East University, 2011.
- Master of Science Thesis, "Financial Management Performance Evaluation of Microfinance Institutions in Jordan", Al-Balqa Applied University, 2012.
- Master of Science Thesis, "The Effectiveness of Management Information Systems and their Effects on Crisis Management", Al-Balqa Applied University, 2012.
- Master of Science Thesis, "The Effect of Organizational Culture on Organizational Effectiveness through Knowledge Management: An Empirical Study on Jordanain Private Hospitals", Al-Balqa Applied University, 2013.
- Master of Science Thesis, "The Implementation of Strategic Analysis Tools in Jordanian Companies", Al-Balqa Applied University, 2013.
- Master of Science Thesis, "The Relationship between Organizational Learning and Organizational Commitment and their Impact on Job Performance: Applied Study on the Jordanian Commercial Banks", Al-Balqa Applied University, 2013.
- Master of Science Thesis, "The Role of Total Innovation Management on Implementation of Total Quality Management: A Field Study on Commercial Banks in Jordan", Al-Balqa Applied University, 2014.
- Master of Science Thesis, "The Importance of Business Continuity Management and its Role in Strategic Planning: Empirical Study on Jordanian Commercial Banks", Al-Balqa Applied University, 2014.
- Master of Science Thesis, " The Impact of Applying Quality Assurance Program on the Effectiveness Implementation of Strategic Plans for Principals at UNRWA Schools", Amman Arab University, 2014.
- Master of Science Thesis, "The Effect of Human Resource Management Practices on Career Path Dimensions in Commercial Banks in Jordan", Al-Balqa Applied University, 2014.
- Master of Science Thesis, "The Impact of Knowledge Management Processes on Organizational Performance: A Field Study on Jordanian Banks", Al-Balqa Applied University, 2014.
- Master of Science Thesis, "The Role of Agriculture Credit Corporations in Financing Micro Credit Projects for Contribution to Reduce of Poverty and Unemployment Problems", Al-Balqa Applied University, 2015.
- Master of Science Thesis, "The Effect of Talent Management of Human Resource Planning: A Case Study on Private Schools in Amman Governorate", Al-Balqa Applied University, 2015.

- Master of Science Thesis, "The Impact of Human Resource Information System on Competitive Advantage: The Moderating Role of Human Capital", Al-Balqa Applied University, 2015.
- Master of Science Thesis, "The Impact of Social Responsibility on the Implementation of Competitive Advantage: A Field Study on the Cellular Communications Companies in Jordan", Al-Balqa Applied University, 2016.
- Master of Science Thesis, "The Impact of Strategic Planning on the Production Effectiveness of Processes: Case Study, Jordan Phosphate Corporation", Al-Balqa Applied University, 2016.
- Master of Science Thesis, "The Impact of Human Resources Management Functions on Total Quality Management Implementation, Case Study: Royal Jordanian", Al-Balqa Applied University, 2016.
- Master of Science Thesis, "The Effect of Organizational Culture on the Relationship between Implementing Total Quality Management Practices and Organizational Performance in the Pharmaceutical Industry Sector in Jordan", Al-Balqa Applied University, 2016.
- Master of Science Thesis, "The Impact of Political Crises in the Middle East Area on the Pharmaceutical Industrial Sector in Jordan", Al-Balqa Applied University, 2016.
- Master of Science Thesis, "Trilogy of the Sustainability and Electronic Goods and Waste in the Jordanian Environmental Landscape", Al-Balqa Applied University, 2016.
- Master of Science Thesis, "The Impact of Organizational Thinking on Organizational Conflict: An Applied Study in the Jordanian Government Institutions", Al-Balqa Applied University, 2016.
- Master of Science Thesis, "The Impact of Transformational Leadership on Organizational Performance: An Applied Study on the Jordanian Private Schools", Al-Balqa Applied University, 2016.
- Master of Science Thesis, "The Impact of Organizational Culture on Human Resource Practices: A Field Study, Mining Companies in Jordan", Al-Balqa Applied University, 2017.
- Master of Science Thesis, "The Influence of Business Ethics Factors on Enhancing Employee Job Satisfaction: A Field Study on Five-Star Hotels in Amman", Al-Balqa Applied University, 2017.
- Master of Science Thesis, "The Impact of Intellectual Capital on Building Quality Culture in the Jordanian Banking Sector: Jordan Islamic Bank as a Case Study", Al-Balqa Applied University, 2017.
- Master of Science Thesis, "The Impact of Staff Diversity on Organization Performance (A Case Study: Greater Amman Municipality)", Al-Balqa Applied University, 2017.
- Master of Science Thesis, "The effect of Human Information System Elements in Rationalization of Human Resources Management Decisions

Field Study :Jordanian industrial companies", Al-Balqa Applied University, 2018.

- Master of Science Thesis, " The Impact of Healthcare Information System Success (Hakeem Program) on Job Satisfaction: Field Study: Al Bashir Hospital)", Al-Balqa Applied University, 2018.
- Master of Science Thesis, "The Impact of Business Processes Reengineering on Competitive Advantage in the Jordanian Pharmaceutical Manufacturing Companies", Al-Balqa Applied University, 2018.

Committee Membership

- Chairman of Employment and Promotion Committee, ASU since Sept 2013
- Chairman of Regulations and Systems Committee, ASU since Sept 2013
- Chairman of Higher Quality Committee, ASU since Sept 2010 till now.
- Chairman of Study Plans Committee, ASU, from Sept 2013 till now, and as a member from Sept 2006 to Sept 2013.
- Member, Scientific Research Council, ASU, from Sept 2010 to Sept 2013.
- Member, Higher Studies Council, ASU, from Sept 2010 to Sept 2013.
- Chairman, Steering Committee of the 4th Scientific Conference, "Innovation and Excellence in Business Organizations", ASU, 29-30 April 2012.
- Member, Scientific Committee, "Sustaining Enterprenurship: Facts and Horizons", Blida University, Algeria, 19-20 November 2012.
- Chairman, Steering Committee of the 3rd Scientific Conference, "Business Organizations: Global Contemporary Challenges", ASU, 27-29 April 2009.
- Member, Steering Committee of the "Quality in Healthcare and Education Conference", Jordan Society for Quality, 2-4 December, Amman, 2007.

Conferences and Workshops Attendance

- The 51st Conference of the Association of Arab Universities , Association of Arab Universities, Lebanon, 4-6 May, 2018.
- Quacquarelli Symonds (QS) University Rankings Roadshow, MENA 2018, Amman, Jordan, 1 February, 2018.
- World Scientific Forum 2017 Jordan, Royal Scientific Society of Jordan, Dead Sea, 7-11 November, 2017.
- The Dead Sea Forum for Higher Education Reform, Economic and Social Council, Jordan, 14-15 September, 2017.
- The 4th Arab-Euro Conference on Higher Education, Association of Arab Universities (AARU) and the European University Association (EUA), University Mohammad V, Rabat, Morocco, 24-26 April, 2017.
- The 3rd Arab-Euro Conference on Higher Education, Association of Arab Universities (AARU) and the European University Association (EUA), University of Barcelona, Spain, 25-27 May, 2016.
- The 48th Conference of the Association of Arab Universities , Association of Arab Universities, Lebanon, 15-16 March, 2015.

- The 47th Conference of the Association of Arab Universities , Association of Arab Universities, Amman, 26-27 March, 2014.
- World Innovation Summit for Education (WISE), Qatar Foundation, Qatar, 29-31 October, 2013.
- WISE University Presidents' Roundtable on Innovation in Higher Education, Qatar Foundation, Qatar, 28th October, 2013.
- The 3rd Scientific Conference, "Innovation and Excellence in Business Organizations", Applied Science University, Amman, 29-30 April, 2012.
- The 1st Arab Conference, "Future Vision for the Advancement of Scientific Research in Arab Countries", Yarmouk University in collaboration with ARADO, Irbid, 28-30 March, 2011.
- The 5rd Conference on Research in Jordan, Jordan Society for Scientific Research, 19th November, 2011, Amman.
- The 5rd Scientific Conference, Social Auditing and Cultures, Faculty of Business Administration and Commercial Sciences, 10th -11th May, 2010, Lebanon
- The 3rd Scientific Conference, Academic Governance, Faculty of Business Administration and Commercial Sciences, 16th -17th Feb 2009, Lebanon.
- Self-Evaluation Study Procedures Workshop, Higher Education Accreditation Commission, 28th – 29th November, 2009, Amman.
- The 3rd Scientific Conference, "Business Organizations: Global Contemporary Challenges", ASU, 27-29 April 2009, Amman.
- The 3rd Annual Conference of Higher Research, Jordan Society for Scientific Research, 2007, Amman.
- MENA (Middle East and North Africa) Learning and Leadership/Tawteen Symposium 2007, Dubai.
- Strategic Planning in Higher Education Institutions Workshop 2007, Ministry of Higher Education and Scientific Research, Amman.
- Leadership and Administration of Universities in the 21st Century, United Nations University, 2006, Amman.
- "Excellence in Higher Education Programs" Workshop, The Center for Quality Assurance International Education in cooperation with Al-Hussein Fund for Excellence, 2006, Amman.
- The 2nd Conference of Total Quality in the light of Knowledge Management and Information Technolog, 26-27 April, 2006, ASU, Amman.
- Self-Evaluation of Universities Workshop, 2005, Ministry of Higher Education and Scientific Research, Amman.
- The Conference of Accreditation and Quality Control in Higher Education, 2005, Ministry of Higher Education and Scientific Research, Amman.

Editorial Boards

- Member of the Editorial Team of The Jordanian Journal for Applied Sciences, Applied Science University, from Sept 2010 till Sept 2013.

- Member, The Editorial Board of Kasdi Merbah Ouargla, Algeria, since 2008 till now.
- Member of the Editorial Team of Business Management and Strategy Journal, Macrothink Institute, Las Vegas, USA.
- Member of the Editorial Board of International SAMANM Journal of Business and Social Sciences.
- Evaluator, British Journal of Economics, Management & Trade.
- Evaluator, Basic Research Journal of Education Research and Review.
- Reviewer, Elsevier, International Journal of Hospitality Management.
- Reviewer, Taylor & Francis, International Journal of Human Resource Management.

Training Experience

Delivered many training courses, including, Total Quality Management, ISO 17025, ISO 13485, ISO 9000, Internal Quality Auditing, Six Sigma, Statistical Quality Control, SPSS, Customer Satisfaction, Public Relations, Report Writing, Benchmarking, and Balanced Scorecard.

Researches

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- 6- Judeh, Mahfuz (2013) " Emotional Intelligence and Retention: The Moderating Role of Job Involvement", International Conference on Economics, Business and Marketing Management, 28-29 March,Spain.

Areas of Interest

Total Quality Management, Human Resources Management, Organizational Behavior, Organizational Theory, and Strategic Management.